



COMPANY PROFILE

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Transparent | Accountable | Efficient

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Introduction

In an age where transparency, accountability, and efficiency are paramount in utility management, Khanyisa Prepaid stands as a beacon of innovation and reliability in South Africa's dynamic sub-metering utilities landscape. Established with a singular mission to redefine how utilities are managed and consumed, Khanyisa Prepaid has risen to become the foremost provider of prepaid sub-metering solutions in the nation.

At the heart of our journey lies an unwavering commitment to delivering trusted and cutting-edge utility solutions, tailored to the diverse needs of property owners, tenants, businesses, and municipalities. With a firm belief in the power of innovation, we have reimagined utility management, making it more transparent, convenient, and efficient than ever before.

Our reputation as an industry leader is anchored in the fundamental principle of quality. Every sub-meter we offer is meticulously crafted to the highest standards and SABS-approved, ensuring not only compliance with regulatory norms but also unwavering excellence. We believe that quality is the cornerstone of trust, and we pride ourselves on the lasting relationships we have forged with our clients, built on the pillars of reliability and performance.

In the rapidly evolving utility landscape of South Africa, Khanyisa Prepaid is not merely a service provider; we are a partner in your journey towards efficient and sustainable utility management. We understand the unique challenges faced by property owners, tenants, businesses, and municipalities in the ever-changing world of utilities. This understanding drives us to continuously innovate, adapt, and deliver solutions that empower our clients to take

control of their energy and water consumption with confidence. Our commitment extends beyond the boundaries of quality products. We offer comprehensive support, timely installations, and convenient after-hours assistance, ensuring that you are never alone in your utility management journey. Our technology-driven approach provides you with real-time insights into consumption and transactions, making informed decisions easier than ever.

Khanyisa Prepaid's network extends to wholesalers, installers, distributors, and a national client base that constantly demands metering units. Through the Khanyisa Prepaid Partnership Rewards Programme, we offer an opportunity to grow your business, expand your reach, and join us in leading the flourishing prepaid metering industry.

As we forge ahead in our remarkable journey, we invite you to be a part of the Khanyisa Prepaid family. Together, we can redefine utility management, making it not only efficient and transparent but also environmentally sustainable. Join us as we continue to set new industry standards, embrace innovation, and empower our clients with trusted and advanced utility solutions.





Your trusted partner in transforming the way South Africa manages its utilities.

Company Overview

Khanyisa Prepaid is the preeminent leader in South Africa's prepaid sub-metering utilities industry, celebrated for our unwavering commitment to delivering trusted solutions. At the core of our success lies our unwavering dedication to quality and excellence, as evidenced by our sub-meters of the highest calibre. Every meter in our extensive portfolio is SABS (South African Bureau of Standards) approved, a testament to our unwavering pursuit of quality and adherence to industry standards.

Our commitment to quality extends beyond the approval of regulatory bodies; it is ingrained in the very fabric of our organisation. We are steadfast in our belief that utility solutions should be more than just reliable; they should also endure the test of time. Our sub-meters are meticulously crafted to be robust, resilient, and dependable, guaranteeing uninterrupted utility management services for years to come.

The trust placed in Khanyisa Prepaid is a direct reflection of our relentless pursuit of excellence, not just in the products we provide but also in the quality of service we offer. We take pride in our role as a pivotal player in South Africa's utility management landscape and remain dedicated to setting new industry standards and empowering our clients with innovative, transparent, and efficient utility solutions.





Mission

At Khanyisa Prepaid, our mission is underpinned by a deep commitment to fostering positive change within the intricate tapestry of utility management in South Africa. Our overarching purpose is to empower a diverse range of stakeholders, including property owners, tenants, businesses, and municipalities, by providing innovative and trusted prepaid sub-metering utilities.

Our mission encapsulates a multi-faceted approach to the transformation of utility management, rooted in several core principles:

01. Empowerment

Central to our mission is the desire to empower our clients and partners with the knowledge, tools, and systems they need to take control of their utility consumption. Whether you're a homeowner, a business owner, or a local government representative, we aim to provide solutions that empower you to make informed decisions and manage utilities with confidence.

02. Innovation

Khanyisa Prepaid thrives on innovation. We are dedicated to continually seeking out the latest technological advancements to deliver cutting-edge utility solutions. By embracing innovative technologies, we make utility management more convenient, transparent, and efficient.

03. Trust and Accountability

A cornerstone of our mission is the establishment of trust and accountability in the utility management process. We believe that transparent and accountable financial practices are vital to ensuring that all stakeholders are treated fairly and that utility costs are distributed accurately.

04. Efficiency

Efficiency is a guiding principle in our mission. We strive to streamline utility management processes for our clients, reducing the administrative burden and eliminating potential disputes. By promoting efficient practices, we help property owners and tenants save time, money, and resources.

05. Sustainability

Khanyisa Prepaid recognises the importance of sustainability in utility management. We aim to provide solutions that encourage responsible energy and water usage, contributing to a more environmentally friendly and sustainable future.

Our mission is not only to provide utility management solutions but to be a partner on your journey towards more efficient, accountable, and sustainable utility management. We stand committed to facilitating this transformation in South Africa's utility landscape and ensuring that our clients and partners benefit from innovative, trusted, and forward-thinking solutions. By living out our mission each day, we believe we can bring about a brighter, more sustainable future for all.

Vision

At Khanyisa Prepaid, our vision is a beacon that guides our journey toward a more transparent, efficient, and sustainable utility management landscape in South Africa. We aspire to be more than just a service provider; we aim to be the unequivocal leader, the benchmark for excellence, and a trusted name that resonates across the nation.

Our vision encompasses several fundamental pillars:

01. Leadership

We envision Khanyisa Prepaid as the leading provider of prepaid sub-metering solutions in South Africa. This leadership is not just in terms of market share but, more importantly, in setting new industry standards, being at the forefront of innovation, and consistently exceeding client expectations.

02. Commitment to Quality

Central to our vision is an unwavering commitment to quality. We strive to be recognised as the industry's gold standard for quality, with every sub-meter we provide being a testament to our dedication to excellence. Our commitment to SABS-approved, high-quality meters will continue to set us apart.

03. Reliability

We envision being synonymous with reliability. Whether you're a property owner, tenant, business, or municipality, you can rely on Khanyisa Prepaid for consistent, dependable, and uninterrupted utility management services. We want our clients to trust that their utility needs will always be met with the utmost reliability.

04. Sustainability

Our vision extends beyond business success. We aim to be a catalyst for environmental sustainability. By providing solutions that promote responsible energy and water consumption, we envision contributing to a more sustainable South Africa. Our commitment to sustainability reflects our wider vision for a better, more eco-conscious future.

05. Transparency and Efficiency

We see Khanyisa Prepaid as a driving force in creating a more transparent and efficient utility management landscape. Through our innovative solutions, we aim to simplify processes, eliminate disputes, and empower our clients with real-time insights.

06. Client-Centric

We envision a future where our clients are not merely satisfied but delighted. We aim to consistently exceed their expectations, understanding their unique needs, and providing tailored solutions that make utility management not just efficient but also a pleasant experience.

In essence, our vision is a commitment to a brighter future for South Africa, where utility management is characterised by quality, transparency, and sustainability. It's a future where our clients and the environment are beneficiaries of our unwavering dedication. We see our vision not as an endpoint but as a constant source of inspiration that propels us to keep innovating, keep improving, and keep striving for a better tomorrow. Khanyisa Prepaid - lighting the way to a brighter future.



Approach

Khanyisa Prepaid's approach is founded on the principles of quality, transparency, and customer satisfaction. We achieve this through:

Providing high-quality, SABS-approved sub-meters that are built to last.

Offering competitive pricing and partnerships to wholesalers, installers, and distributors to expand our reach.

Ensuring ease of use and convenience for tenants, property owners, business owners and municipalities.

Prioritising financial transparency, with securely held trust accounts and prompt fund transfers.

Utilising innovative technology to provide real-time data and insights to clients.

Offering comprehensive support and after-hours assistance to address client needs promptly.



Keys to Success

Unveiling Our Path to Excellence

At Khanyisa Prepaid, we recognise that success is not a destination but a journey. It's a journey guided by essential keys that unlock our potential and empower us to thrive in a fiercely competitive landscape. These keys are more than mere principles; they are the robust pillars upon which we construct our path to excellence.

Innovation as the Beacon

01. Innovation is not an option; it's our guiding light. We embrace innovation as a cornerstone of our success, driving us to seek out new technologies, inventive solutions, and fresh ideas. It's through innovation that we stay at the vanguard of the utility management sector.

Customer-Centricity at the Core

02. Our customers are the heartbeat of our business. They aren't just part of our strategy; they are its core. We're unceasingly dedicated to understanding their needs, exceeding their expectations, and nurturing enduring relationships. Customer-centricity is the foundation upon which we build our success.

Agility in an Ever-Changing World

03. In a world that constantly evolves, our ability to adapt is our strength. Our agility allows us to pivot, grow, and thrive amidst change. Our success is the result of strategies that are not etched in stone but designed to evolve and excel in dynamic circumstances.

Empowering Our Team

04. Behind every milestone is our team's dedication, passion, and expertise. We invest in their development, nurture leadership, and prioritise their growth. By empowering our people, we create a formidable force that propels us toward success.

Sustainability as a Guiding Star

05. Sustainability isn't just a checkbox; it's the guiding star in our journey. We're committed to environmental responsibility and advocate for sustainable practices. Our success is built upon strategies that minimise our environmental footprint while maximising operational efficiency.

Collaboration as a Force Amplifier

06. We understand that we are stronger together. Collaboration and partnerships are integral to our success. We actively seek alliances that expand our reach, share knowledge, and drive mutual growth. We're open to working with like-minded organisations to amplify our collective impact.

A Commitment to Inclusivity

07. Our commitment to diversity and inclusivity is more than a key to success; it's a fundamental principle. We believe that our diverse workforce fuels innovation and excellence. Inclusivity isn't just a strategy; it's the heart and soul of our organisation.

Our keys to success are the drivers of our journey. They embody innovation, customer-centricity, agility, empowerment, sustainability, collaboration, and inclusivity. These keys unlock the door to a brighter, more innovative, and inclusive future, where excellence is not just a goal but a way of life.



Strategies

A Bold Approach to Success

At Khanyisa Prepaid, we have always believed in the extraordinary. Our approach to success is not just unconventional; it's groundbreaking. We've woven innovation and a passion for excellence into the very fabric of our strategies. Our commitment to success is unwavering, and we've carved a unique path to achieve it.

Customer-Centricity as a Cornerstone

Our strategies revolve around the heart of our business – our customers. We're dedicated to understanding their needs, exceeding their expectations, and building lasting relationships. From providing top-tier support to delivering tailored solutions, our customer-centric approach fuels our success.

People-Powered Success

Behind our strategies are our people – our most invaluable asset. We nurture talent, encourage leadership, and prioritise personal growth. By investing in our team, we create a formidable force that propels us toward success.

Collaboration as a Force Multiplier

We firmly believe in the power of partnerships and collaboration. Our strategies actively seek alliances that expand our reach, share knowledge, and drive mutual growth. We're open to working with like-minded organisations to amplify our collective impact.

Innovation as Our North Star

Innovation isn't just a buzzword for us; it's the North Star guiding our every move. We relentlessly pursue cutting-edge technologies and solutions to stay at the forefront of the utility management industry. Our strategies are rooted in an agile mindset that embraces change, challenges the status quo, and fosters forward-thinking solutions.

Adaptability in a Dynamic Landscape

The business landscape is ever-evolving, and so are our strategies. We're not bound by tradition; we're fuelled by adaptability. Our strategies are designed to pivot, grow, and thrive amidst change. This flexibility allows us to weather challenges and capitalise on opportunities.

Sustainability as a Guiding Principle

Sustainability isn't just a checkbox; it's a guiding principle in our strategies. We're committed to environmental responsibility and advocate for sustainable practices in utility management. Our strategies seek to minimise our environmental footprint while maximising efficiency.

Data-Driven Decision-Making

In the digital age, data guides our choices. We analyze data to understand customer behavior, market trends, and improve efficiency. This approach ensures our strategies are practical, keeping us ahead in the prepaid utilities industry.



Industries We Serve

Prepaid electricity meters in South Africa benefit various industries and sectors by providing a more efficient, cost-effective, and transparent way to manage electricity consumption. Here are some of the key industries and sectors that benefit from prepaid electricity meters:



Residential Housing

Prepaid electricity meters are commonly used in residential properties, allowing homeowners and tenants to manage their electricity consumption effectively. This system helps prevent unexpected high bills, encourages energy conservation, and allows users to budget their electricity expenses.



Rental and Property Management

Property owners and managers can use prepaid electricity meters to simplify utility billing in multi-tenant properties. Each unit or tenant can have their own prepaid meter, ensuring accurate consumption tracking and transparent billing.



Commercial and Retail

Businesses benefit from prepaid meters, as they offer control over electricity costs and help manage operational expenses. Retailers can also sell prepaid electricity vouchers, providing a convenient service to customers.



Hospitality

Hotels, lodges, and guesthouses often use prepaid meters in guest rooms. This allows guests to control their electricity usage during their stay, while the establishment can accurately bill for energy consumption.



Agriculture

Prepaid electricity meters are used in agricultural settings to monitor and control energy consumption in farms, greenhouses, and other agricultural facilities.



Educational Institutions

Schools, colleges, and universities use prepaid meters to manage electricity costs in dormitories and other campus facilities. This ensures fair distribution of utility expenses among students.



Government Buildings

Government institutions can use prepaid electricity meters to track and control electricity consumption in public buildings, helping to manage government spending.



Manufacturing and Industrial Facilities

Prepaid meters can be employed in manufacturing and industrial facilities to monitor and control energy usage, helping companies optimise energy efficiency and reduce costs.



Healthcare Facilities

Hospitals and healthcare facilities use prepaid meters to monitor and control electricity consumption. This is crucial for maintaining continuous power supply to critical medical equipment.



Construction Sites

Temporary prepaid electricity meters are often used at construction sites to monitor and control energy usage. These meters ensure that contractors are billed accurately for their electricity consumption during the construction period.



Small Businesses

Small businesses and start-ups can benefit from prepaid meters to control energy costs and manage their budgets more effectively.



Mining Industry

Mining operations require substantial energy resources. Prepaid meters help mining companies manage and monitor electricity consumption at remote sites.



Remote and Off-Grid Locations

In areas where traditional utility billing systems are not feasible, prepaid electricity meters provide a practical solution, allowing users to pay for energy in advance.



Agribusiness

The agriculture sector uses prepaid electricity and water solutions to monitor and control utility usage in farms and processing facilities, ensuring resource efficiency and cost management.

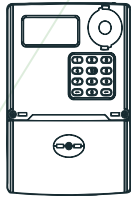
Prepaid electricity meters are versatile and can be customised to meet the specific needs of various industries and sectors. They provide a fair and transparent way to manage electricity consumption, making them a valuable tool for businesses and individuals in South Africa.



Product Offering

Discover a range of cutting-edge prepaid meter products tailored to cater to diverse utility management requirements. At Khanyisa Prepaid, we take pride in offering an array of innovative solutions. Whether you're a homeowner, a business owner, government, or involved in property subletting.

As a valued client of Khanyisa Prepaid, we provide comprehensive support to meet your needs. Our 24/7 call center is available to assist you whenever you require assistance. Our user-friendly online portal offers convenient access to manage your prepaid utilities.



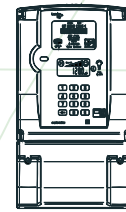
Single Phase Integrated



Single Phase Din-Rail Wired



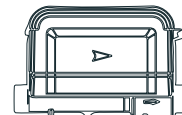
Single Phase Din Rail PLC



Three Phase 100 Amps



Three Phase High Current 100-600 Amps



Water Meter

Khanyisa Prepaid provides a range of cutting-edge prepaid meter products, tailored to diverse utility management requirements. These include single-phase, three-phase, and water meters.

Installation

Khanyisa Prepaid offers hassle-free meter installation by experienced professionals, ensuring efficient and stress-free utility management.

Partner with Khanyisa Prepaid

By becoming a valued partner, you can benefit from Khanyisa Prepaid Partnership Rewards, taking part in the entrepreneurship revolution and helping us on our remarkable journey.

Khanyisa Prepaid is committed to empowering property owners, tenants, businesses, and municipalities with innovative prepaid utility solutions, ensuring efficient and transparent management of electricity and water consumption in South Africa.

Collaborations

Collaborating with well-established entities like demonstrates Khanyisa Prepaid’s commitment to building strong partnerships in South Africa. These collaborations are essential for expanding the reach and effectiveness of prepaid electricity and utility solutions.

We collaborate with:



Advantages of Prepaid Sub-Metering Utilities in South Africa

Transparency: Prepaid sub-metering allows for transparent and accurate tracking of utility consumption. Tenants can monitor their usage, promoting responsible energy and water usage.

Fair Billing: By adopting a “pay as you go” system, prepaid sub-metering eliminates disputes over utility bills. Tenants make upfront payments, reducing the risk of late or non-payment.

Efficient Fund Recovery: Khanyisa Prepaid securely holds and transfers funds to property owners or managers, streamlining the recovery of utility expenses and reducing administrative tasks.

Remote Access: Our online platform offers remote access to real-time usage and transaction data, allowing property owners and managers to make informed decisions about utility consumption.

Competitive Pricing: Wholesale, distribution, and installation partners can benefit from competitive pricing, enabling them to offer attractive rates to clients.

Revenue Assurance for Municipalities: Prepaid sub-metering assures municipalities of accurate billing and timely revenue collection, supporting the efficient provision of water and electricity services.

No-Risk Investment: Khanyisa Prepaid’s no-risk funding of metering audits and replacements means municipalities only pay when there is an improvement in revenue collection.

Expert Support: Khanyisa Prepaid’s expert team is committed to providing quality services, including efficient installations and after-hours support.

Environmentally Friendly: Prepaid sub-metering encourages responsible utility consumption, promoting sustainability and reducing waste.

Growth Opportunities: Wholesale, distribution, and installation partners can expand their businesses and market presence by being part of the Khanyisa Prepaid network, resulting in increased income and success.

By offering transparent, efficient, and cost-effective utility management solutions, Khanyisa Prepaid aims to empower clients and contribute to a more sustainable and accountable utility management landscape in South Africa.



Service Offerings

Highly skilled sales consultants

Timely meter installations

Convenient after-hours support

Intelligent statements

Commitment to providing quality services

The One-Stop Prepaid Solution: Khanyisa Prepaid specialises in providing top-tier prepaid electricity meters suitable for various settings, offering transparency, convenience, and efficiency in utility management.

Seamless Utility Management: Implementing Khanyisa Prepaid's system allows tenants to use electricity on a "pay as you go" basis, reducing bill discrepancies and disputes. Collected funds are securely held and transferred to property owners or managers, simplifying the recovery of utility funds. Real-time data insights are accessible through an online platform.

Leading Banking and Retail Prepaid Top-Up Channels: Khanyisa Prepaid offers municipal prepaid electricity and water customers safe, convenient, and reliable channels for purchasing prepaid tokens and paying municipal bills.

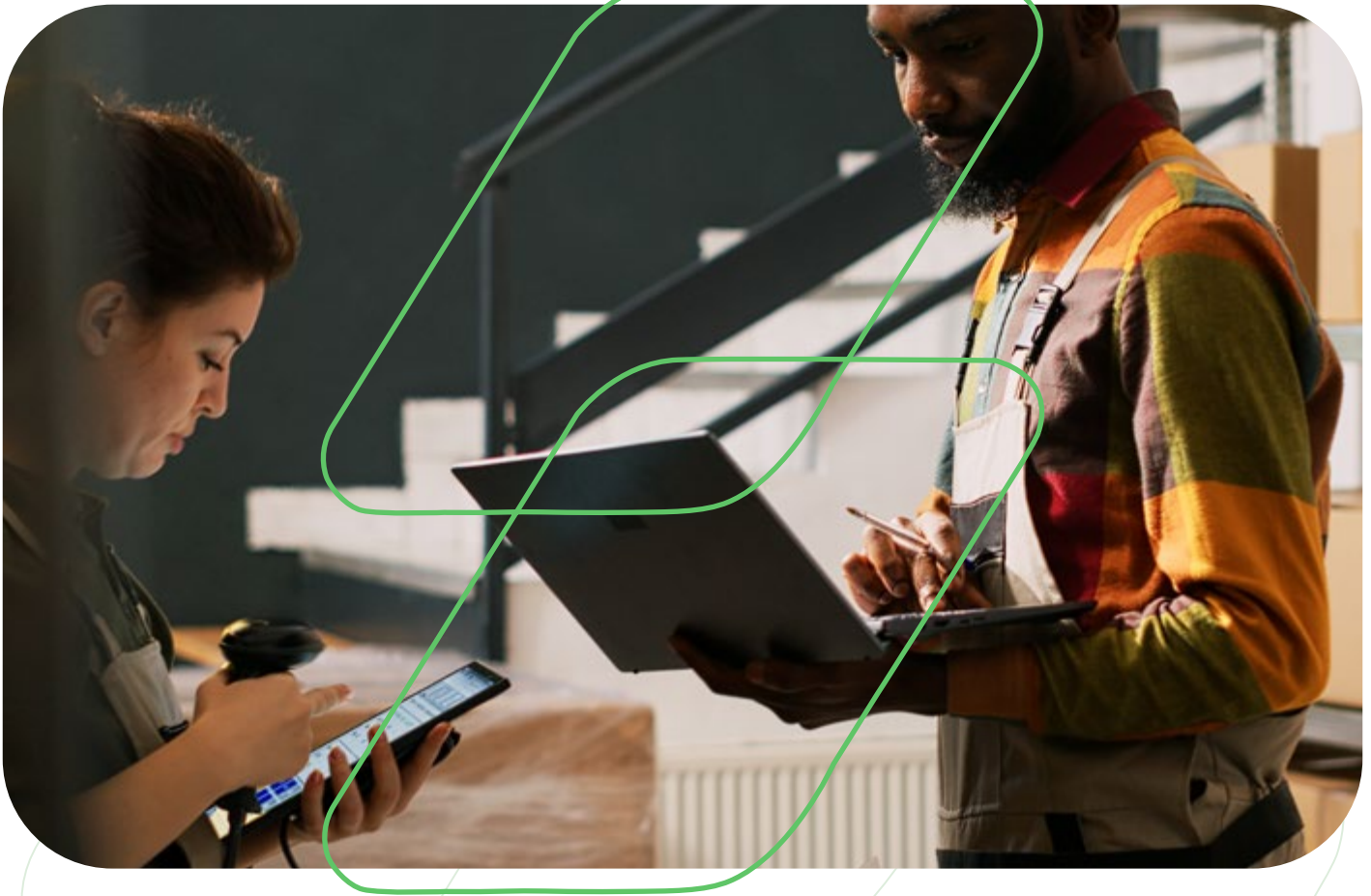
MSCOA Compliant Financial Management System: Municipalities can benefit from Khanyisa Prepaid's MSCOA-compliant financial management system, ensuring accurate financial tracking and reporting.

Assuring Electricity and Water Revenue for Municipalities: Khanyisa Prepaid's core purpose is to assure municipalities of accurate billing and prompt revenue collection for water and electricity services.

No-Risk Funding of Metering Audits and Replacements: Khanyisa Prepaid invests in municipal metering infrastructure at risk, ensuring improvement in revenue collection without financial risk to municipalities.

Specialist Large Power User Audit Team: Municipalities can rely on Khanyisa Prepaid's expertise to ensure correct NERSA-Approved tariffs and accurate meter installations for Large Power Users.





Installation

Wholesale

As a wholesaler, you can purchase stock from Khanyisa Prepaid at competitively reduced prices. This gives you the advantage of achieving a competitive profit margin and entering the market with competitive pricing. By stocking Khanyisa Prepaid metering units, you benefit from increased visibility for your business and expand your reach.

Khanyisa Prepaid has a national client base that is constantly in need of metering units. Through the Khanyisa Prepaid Partnership Rewards Programme, you have the opportunity to be a part of our extensive network. Take your growth to the next level by becoming a distributor through the Khanyisa Prepaid Partnership Rewards Programme. Distributing our metering units can significantly expand your market presence, income, and overall success. Khanyisa Prepaid is a trusted and rapidly growing expert in the metering market. By joining our network, you position yourself to become a leader in the flourishing prepaid metering industry.

Installers

Khanyisa Prepaid offers an enticing opportunity for installers. By partnering with us, you gain access to competitively priced metering units, enabling you to provide a valuable service to your clients at an attractive price point. As a part of the Khanyisa Prepaid network, you can expand your visibility and reach. Our national client base consistently demands metering units, creating opportunities for you to grow your business. Through the Khanyisa Prepaid Partnership Rewards Programme, you can take your business to the next level by becoming a distributor of our metering units, resulting in a substantial increase in market presence, income, and overall success.

Khanyisa Prepaid is a trusted and rapidly growing expert in the metering market. Join our network and position yourself as a leader in the flourishing prepaid metering industry, providing valuable installation services and access to high-quality metering units.



Broad-Based Black Economic Empowerment (B-BBEE)

Empowering South Africa's Future

In response to historical imbalances and disparities in economic empowerment, the South African government introduced Broad-Based Black Economic Empowerment (B-BBEE) as a transformative framework. B-BBEE is not just a policy; it's a commitment to creating a more equitable and inclusive South African economy. Khanyisa Prepaid, as a forward-thinking organisation, fully embraces the principles and goals of B-BBEE.

Company Ownership: 100% Black-Owned

Khanyisa Prepaid proudly stands as a 100% black-owned company. This ownership structure is a testament to our commitment to creating economic opportunities and ownership for previously disadvantaged individuals, particularly Black Africans, Coloureds, and Indians. It reflects our belief that true empowerment can only be achieved when ownership is representative of the diverse tapestry of South African society.

B-BBEE Rating: Level 1 BEE Status

Our commitment to B-BBEE is further exemplified by our Level 1 BEE status. This rating signifies the highest level of compliance with B-BBEE principles, demonstrating our dedication to broad-based empowerment and the redistribution of wealth across a wider spectrum of previously disadvantaged individuals.

We understand that economic empowerment should not be limited to a select few but should permeate every facet of society. As a Level 1 BEE company, we are actively involved in initiatives that uplift our communities, foster skills development, and create opportunities for aspiring entrepreneurs.

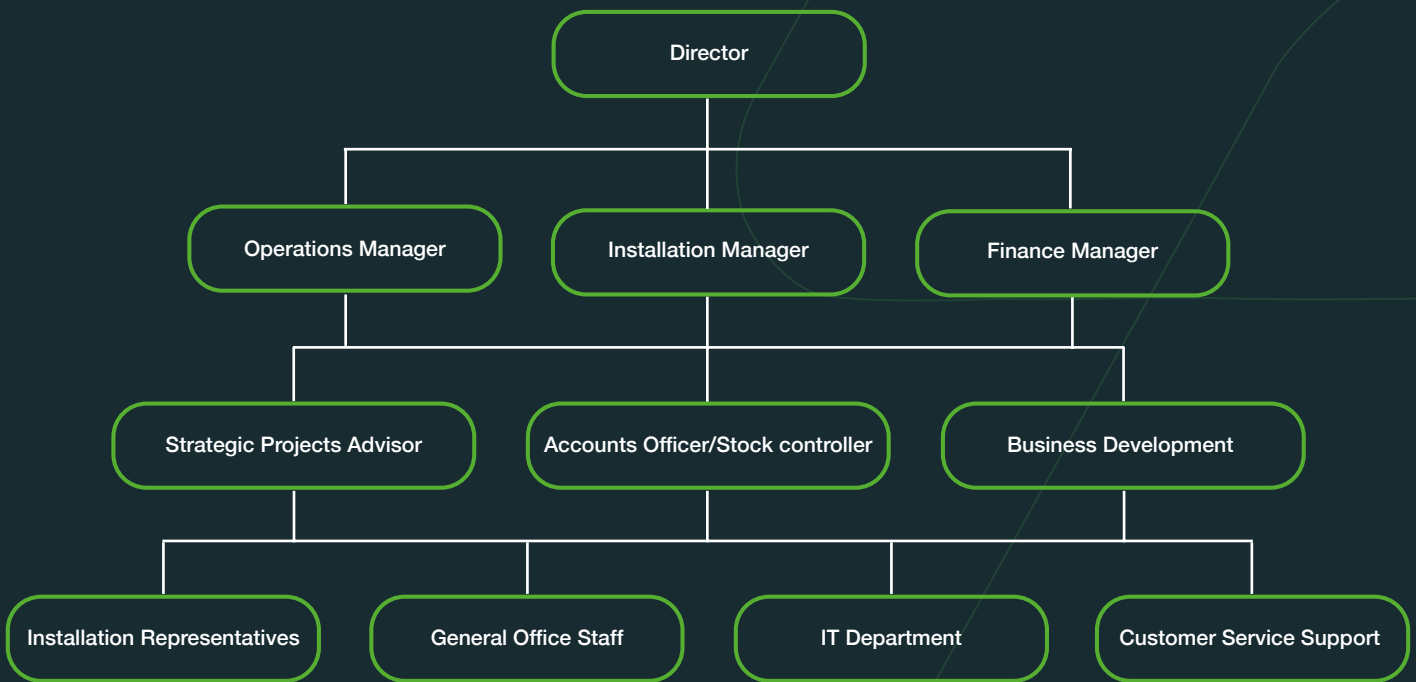
Khanyisa Prepaid recognises that our success is intertwined with the economic empowerment of our nation. We are not merely a company; we are a stakeholder in South Africa's ongoing journey toward a more equitable, inclusive, and prosperous future. Through our unwavering commitment to B-BBEE, we are dedicated to being a beacon of empowerment, equality, and economic transformation for the benefit of all South Africans. Together, we aim to create a brighter and more inclusive tomorrow.

Organisational Structure

At Khanyisa Prepaid, our organisational structure is the backbone of our operations. It's a framework designed to optimise efficiency, innovation, and customer satisfaction. Our structure is characterised by clear lines of responsibility, each contributing to our overarching mission of providing cutting-edge prepaid utility solutions to empower individuals, businesses, and communities across South Africa.

This structure is built on a foundation of leadership, teamwork, and a relentless pursuit of excellence. It encompasses distinct departments, each with a unique role, collaborating seamlessly to drive our success in the dynamic landscape of prepaid utilities.

This structure serves as a gateway to understanding how our organisation functions, with dedicated professionals working diligently to fulfill our commitment to quality, innovation, and customer-centric service.





Empowering Clients, Enhancing Sustainability



Khanyisa Prepaid strives to offer transparent, efficient utility solutions for a more sustainable South African utility landscape.

Skills Development

Nurturing Excellence

At Khanyisa Prepaid, our commitment to skills development extends far beyond our external endeavors. We understand that our greatest asset is our people, and their growth and development are at the heart of our success. We prioritize the continuous enhancement of our employees' competencies and knowledge to ensure that they remain at the forefront of innovation and expertise within the dynamic utility management landscape.

Our Approach to Skills Development:

Holistic Learning

We believe in holistic learning that encompasses technical skills, leadership qualities, and personal development. Our employees have access to a wide range of training programs, workshops, and resources to help them excel in their roles and beyond.

Tailored Training

Each employee's learning journey is unique. We offer tailored training programs that align with their career aspirations and the evolving demands of their roles. This ensures that our team members are equipped with the skills necessary to thrive in their specific areas.

Cutting-Edge Technology

In an age of rapid technological advancement, we keep our employees updated with the latest technologies and tools. This not only enhances their proficiency but also ensures that we remain at the forefront of innovation in the utility management sector.

Leadership Development

We recognise the significance of nurturing leadership qualities within our organisation. As such, we provide leadership development programs that empower our employees to lead teams, drive initiatives, and foster a culture of excellence.

Diversity and Inclusion Training

We are committed to creating an inclusive workplace where diverse perspectives are valued. Training programs on diversity and inclusion promote understanding, empathy, and collaboration among our employees.

Soft Skills and Communication

Effective communication and soft skills are invaluable in any role. Our training initiatives include modules on communication, teamwork, problem-solving, and adaptability to ensure well-rounded skill development.

Employee Growth and Well-Being

We understand that skills development goes hand in hand with employee well-being. We foster a supportive and nurturing work environment that encourages our team to excel, take initiative, and innovate. Our commitment to their growth and well-being is not just an aspiration; it is embedded in our culture.

Community Engagement

Our dedication to skills development doesn't end within our organisation. We extend our commitment to the broader community by participating in initiatives that support education and skills development. We believe in giving back and being a catalyst for positive change.



At Khanyisa Prepaid, we recognise that investing in our employees' skills development is an investment in our collective success. As a result, we foster an environment that promotes continuous learning, growth, and empowerment. Our employees are not just part of a team; they are essential contributors to our vision of a brighter, more inclusive future. Together, we're illuminating the path to excellence and nurturing a legacy of skills development and personal growth.



Management and Control

Nurturing Diversity and Leadership

At Khanyisa Prepaid, we take great pride in our unique ownership and leadership framework. We are more than just a black-owned company; we are black-managed and black-controlled. This resounding commitment to diversity and empowerment is embedded in every aspect of our operations.

In our everyday functioning, our management team stands as a shining example of our unwavering dedication to fostering talent and leadership from within our diverse community. We are proud to affirm that our management team is composed entirely of black individuals, underscoring our belief in the strength that diverse perspectives bring to decision-making and innovation. We are equally dedicated to promoting gender equality, ensuring that our commitment to inclusivity extends to all aspects of our organisation.

Our ownership structure and management composition serve as a testament to our belief in the power of diversity and inclusivity. We aim to set a benchmark in our industry, showcasing that a diverse organisation not only thrives but also leaves a lasting mark in its field.

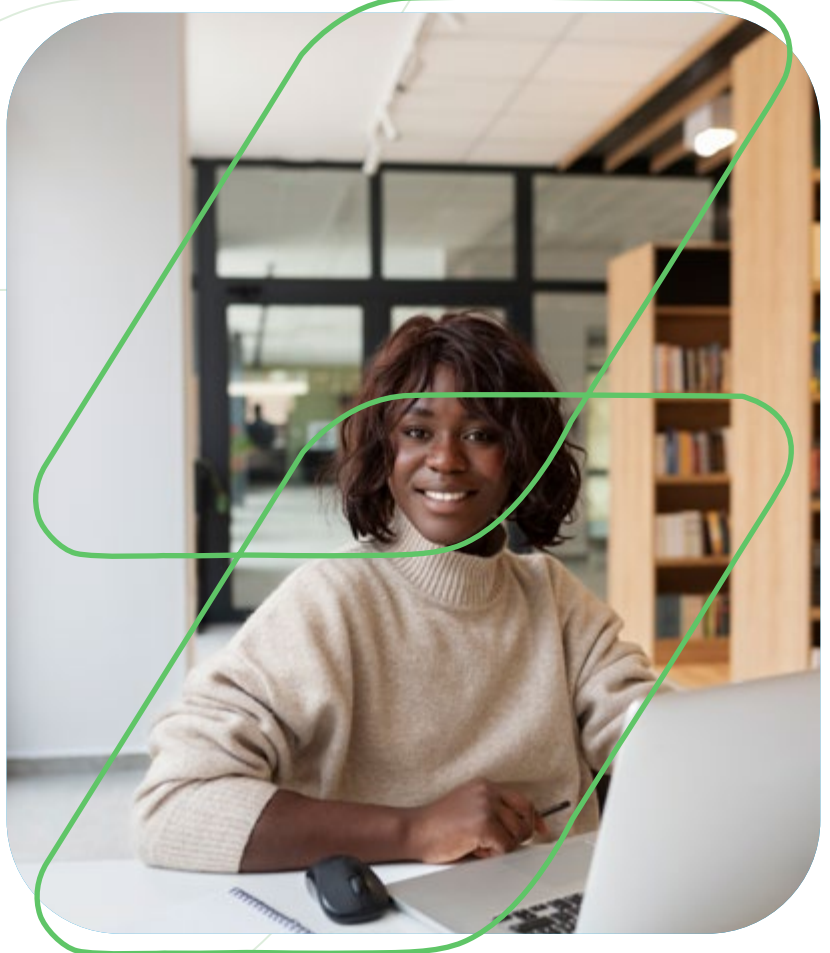
At Khanyisa Prepaid, we firmly believe that our diversity is the cornerstone of our strength, driving our unwavering commitment to delivering exceptional solutions. We take immense pride in standing as a beacon of empowerment and inclusion in our industry, illuminating the path to a brighter and more equitable future.

Employment Equity

Fostering Diversity and Inclusion

At Khanyisa Prepaid, we hold diversity and inclusion in high regard. Our workforce is a true reflection of South Africa's rich tapestry, including those who have historically faced disadvantages. We are unwavering in our commitment to upholding the principles of the Employment Equity Act, ensuring an equitable workplace where every individual, regardless of their background, is provided with equal opportunities.

We firmly believe that embracing diversity not only enriches our work environment but also serves as a catalyst for creativity and innovation. Our dedication to inclusivity goes well beyond mere compliance with legal mandates; it is deeply woven into the fabric of our organisational culture. Diversity, in our view, is not a weakness but a formidable strength, propelling our relentless pursuit of excellence in the technology industry and beyond. Together, we stand as a united force, harnessing our unique differences to illuminate the path to a brighter and more inclusive future.



Eco-conscious Future

The use of prepaid sub-metering utilities offers several environmental benefits, contributing to a more sustainable and eco-conscious future.

Here are some of the key advantages for the environment:

Promotion of Energy and Water Conservation: Prepaid sub-metering systems encourage responsible consumption. When individuals, businesses, and municipalities are more aware of their energy and water usage, they tend to use these resources more efficiently, resulting in reduced waste and a smaller environmental footprint.

Reduced Greenhouse Gas Emissions: Efficient energy consumption leads to lower greenhouse gas emissions. As individuals and organisations use less electricity and water, power plants and water treatment facilities can reduce their output, resulting in fewer emissions that contribute to climate change.

Decreased Strain on Natural Resources: By reducing energy and water waste, prepaid sub-metering helps conserve natural resources. This means less water extraction and reduced reliance on fossil fuels, which are essential for energy production. Lower resource consumption translates to a lower environmental impact.

Encouragement of Renewable Energy Adoption: Prepaid sub-metering systems often come equipped with the ability to incorporate renewable energy sources, such as solar panels. By monitoring their energy consumption, individuals and businesses may be more motivated to invest in renewable energy solutions, thereby reducing their reliance on non-renewable sources.

Minimisation of Energy Losses: Prepaid sub-metering systems can help identify energy losses due to inefficiencies in electrical systems, such as outdated appliances or wiring. This allows users to address issues promptly, reducing energy waste and the strain on power generation facilities.

Prevention of Water Waste: Effective sub-metering of water consumption helps prevent water waste by identifying and addressing leaks and inefficient water usage. This not only conserves water resources but also minimizes the energy required for water treatment and distribution.

Efficient Use of Lighting: Many prepaid sub-metering solutions include intelligent lighting controls. By optimising lighting usage, both indoors and outdoors, energy consumption is reduced, leading to lower electricity usage and reduced environmental impact.

Promotion of Eco-Friendly Practices: Prepaid sub-metering promotes environmental consciousness and sustainable practices. It encourages users to adopt eco-friendly behaviours and invest in energy-efficient appliances, lighting, and insulation, which can further reduce their environmental footprint.

Environmental Reporting and Accountability: Prepaid sub-metering systems can provide users with detailed data on their utility consumption. This information is valuable for assessing environmental performance, setting sustainability goals, and taking steps to reduce one's carbon footprint.

A Path to Sustainable Living: Overall, prepaid sub-metering utilities contribute to a shift in mindset, fostering a culture of sustainability. As individuals and organizations become more aware of their environmental impact, they are more likely to adopt practices that benefit both the environment and their long-term utility expenses.

The use of prepaid sub-metering utilities offers substantial environmental advantages, from the reduction of resource waste and greenhouse gas emissions to the promotion of energy-efficient and eco-conscious behaviours. These systems play a pivotal role in encouraging a more sustainable and environmentally responsible way of managing utilities.



Corporate Social Investment

Committed to Social Responsibility and Inclusive Partnerships

At Khanyisa Prepaid, we hold a deep-rooted commitment to our role as a responsible corporate citizen. Our dedication to corporate social investment is grounded in the belief that businesses have a pivotal role to play in shaping not only their success but also the well-being of the communities in which they operate. We recognise that with success comes a responsibility to give back, uplift, and create a positive impact on society.

Our Approach to Corporate Social Investment

- 1. Education and Skills Development:** We firmly believe that knowledge and skills are catalysts for individual and societal growth. To this end, we actively engage in initiatives that support education and skills development. Our partnerships with educational institutions, mentorship programs, and scholarships aim to empower the youth with the tools they need to succeed.
- 2. Community Empowerment:** We are deeply committed to the empowerment of the communities that we touch. We collaborate with local organisations and community leaders to identify and address the unique needs of each community. Our support spans various initiatives, from infrastructure development to healthcare and social services.
- 3. Environmental Responsibility:** As an organisation that promotes sustainability, we recognise the importance of environmental responsibility. Our corporate social investment includes projects that focus on environmental conservation, renewable energy initiatives, and the reduction of our own carbon footprint.
- 4. Diversity and Inclusion:** We actively support diversity and inclusion efforts, both within our organisation and in the broader community. By partnering with organisations that champion diversity, we contribute to creating a more inclusive and equitable society.

Inclusive Partnerships

Our approach to corporate social investment is guided by the principle of inclusivity. We believe that inclusive partnerships, collaboration with local communities, and active engagement with stakeholders are key to creating sustainable and meaningful change. Our commitment to inclusivity ensures that our initiatives are driven by the real needs and aspirations of the communities we serve.

Measurable Impact

We don't just invest resources; we measure the impact of our initiatives. Through rigorous monitoring and evaluation, we ensure that our corporate social investment programs create lasting, positive change.

A Pledge to a Brighter Future

Our corporate social investment is more than a gesture; it's a pledge to contribute to the well-being of society. We aim to be a catalyst for positive change, nurturing a legacy of responsibility, inclusion, and empowerment. At Khanyisa Prepaid, we believe that our success is intertwined with the prosperity of our communities. Together, we are illuminating the path to a brighter, more inclusive, and sustainable future.



Message from the Director

Empowering a Brighter Future with Khanyisa Prepaid

Dear Valued Partners, Clients, and Team Members,

I hope this message finds you in good health and high spirits. It is with great enthusiasm and deep gratitude that I write to you today as the Director of Khanyisa Prepaid. I would like to express my sincere appreciation for your trust and unwavering support in our journey thus far.

At Khanyisa Prepaid, we have always been driven by a vision of redefining utility management and empowering individuals, businesses, and municipalities to take control of their energy and water consumption. Our mission is clear: to provide innovative and trusted prepaid sub-metering solutions that foster efficiency, transparency, and sustainability. It is a mission that we carry in our hearts each day as we strive to make a positive impact on the utility management landscape in South Africa.

As a company, we have achieved remarkable milestones, from being recognised as a leader in the prepaid sub-metering sector to forming enduring partnerships with municipalities, businesses, and individuals across the nation. We have embraced innovation, quality, and customer-centricity as the cornerstones of our approach, and these principles continue to guide us in everything we do.

In the diverse tapestry of our business segments, from serving residential property owners to collaborating with municipalities, each interaction and partnership is a testament to our dedication to making utility management more efficient and accountable. Our vision is to be the leading provider of prepaid sub-metering solutions in South Africa, renowned for our commitment to quality, reliability, and sustainability. We strive to be a catalyst for change, driving a more transparent and eco-conscious future for all.

Khanyisa Prepaid would not be where it is today without the unrelenting efforts and dedication of our team members, clients, partners, and the communities we serve. I extend my heartfelt gratitude to each one of you for your invaluable contributions and unwavering support.

Our journey is far from over; we stand at the threshold of new and exciting opportunities. I encourage you all to continue to be part of our remarkable journey, to grow with us, and to embrace the entrepreneurship revolution that defines Khanyisa Prepaid. Together, we can redefine the way South Africa manages its utilities and create a more sustainable and accountable future.

Thank you for being an integral part of Khanyisa Prepaid. Together, we illuminate the path to a brighter future, one meter at a time.



Khanyisa Support Desk

Your Go-To for Assistance

At Khanyisa Prepaid, we understand that you might encounter concerns or challenges, whether related to your prepaid utilities or finding a nearby token vendor. That's why our dedicated support desk is here to assist you.

What We Offer:

- 1. Expert Assistance:** Our knowledgeable team is well-versed in the world of prepaid utilities. Whether you have questions about your meters, billing, or usage, we're here to provide expert guidance.
- 2. Token Vendors:** If you're having trouble locating a token vendor near you, don't worry. We're here to help. Just reach out to us, and we'll gladly provide information on where to find the nearest token vendors in your area.
- 3. Problem Resolution:** Should you encounter any issues with previously purchased recharge tokens or have any other concerns, our support desk is ready to assist in resolving them promptly.
- 4. Timely Responses:** We take pride in offering timely responses to your inquiries, ensuring that your concerns are addressed as quickly as possible.

How to Get in Touch:

You can contact our support desk through various channels, including phone, email, or our online portal. We're dedicated to making your experience with Khanyisa Prepaid as smooth and hassle-free as possible.

Don't hesitate to reach out if you have questions, require assistance, or need information about our services. At Khanyisa Prepaid, your satisfaction and peace of mind are our top priorities.

Landline: 0861 000 546

Email: info@khanyisaprepaid.co.za

Website: khanyisaprepaid.co.za



